

# Loyalty Program Terms and Conditions

07.11.2022

## 1. General provisions

- a) The loyalty program for SpecShop.pl is organized by its operator - SPC company, Kościuszki 114 2N Street, 61-117 Poznań, Poland; NIP: 554 225 95 53, tel: +48 533 372 997, e-mail: [info@specshop.pl](mailto:info@specshop.pl)
- b) The loyalty program for the SpecShop.pl online store applies to retail customers placing an order at [www.specshop.pl](http://www.specshop.pl), it runs from 10.06.2020 and has no specified end date.
- c) The organizer reserves the right to terminate the loyalty program, including the exclusion of all benefits resulting from participation in it, at any time. It may be necessary to temporarily or permanently switch off the program due to the ongoing development of the website of a programming nature.
- d) The participant of the loyalty program will be able to obtain points in the program for the actions performed within the website as specified further in these regulations.
- e) A program participant will be entitled to exchange the points collected for the following benefits (described later in these regulations):
  - fixed-term rebates
  - one-off rebates
  - purchase of special products specified by the Organiser
  - free delivery of the order using one of the delivery options specified in these regulations
- f) The following conditions must be met in order to participate in the program:
  - The participant must be a natural person over 18 years of age
  - Participant must create an account at [www.specshop.pl](http://www.specshop.pl)
  - When creating an account, the participant must provide the necessary data for the functioning of the program, such as name, surname, login and e-mail address.
  - By joining the program, the participant agrees to the processing of his/her personal data for the purpose of the program's operation, marketing and statistical purposes (among other things, it will be sending by the organizer e-mails informing about the status of loyalty points on the user's account, promotional actions).
  - To collect points in the program, as well as to exchange them for benefits indicated in the program, the participant must be logged into his or her account.

- No additional form is required to participate in the program, except for the form necessary to create an account. After creating an account, the loyalty program points will start to be calculated automatically. The user does not have to use the points added to his account. The use of the points by the user to obtain any of the benefits resulting from participation in the programme is tantamount to the commencement of participation in the programme and acceptance of the provisions of these regulations.

- Participant must accept these regulations.

- g) Resignation from participation in the loyalty program can be reported by e-mail to [info@specshop.pl](mailto:info@specshop.pl). After the resignation, the automated system for awarding points will still add points to the user's account, however, the user's personal data will no longer be processed for the purposes of statistics and program calculations.

## 2. Earning points in the program

- a) To get points in the program it is necessary:

- create an account at [www.specshop.pl](http://www.specshop.pl)  
- log in to your account

- b) The loyalty program participant will be able to earn points in the program for the following actions performed within the site:

- purchasing the product via a product card using **prepayment** (the user will receive 1 point in the program for every 1 PLN / 0,25€ spent, the points will be added to your account up to 24 hours after order shipment, (the maximum number of points you can get for one product is 5000))

- sending an opinion on the product using the dedicated form in the product sheet (for one opinion approved by the system the user will receive 10 points for adding point grade, 20 points for adding written opinion and 20 points for adding photo)

(Please note that product reviews are approved by an anti-spam system whose operation is based on an algorithm mechanism. The points will be added to the user's account only after the rating is accepted by the system)

- c) Recalculating points, discounts and getting the opportunity to reap the loyalty program rebates right after the purchase, may require you to log in again to your account.
- d) Program points will not be awarded for shipping costs charged to the total order value, gift cards and for products in the Guns and Ammunition category.
- e) Using a loyalty program discount or a discount code will not reduce the number of points you get for the product. In this case the points will be calculated according to the price of the product before the discount is introduced.

- f) In case of purchasing products in the promotion, the number of points will be calculated from the promotional price.
  - g) In case of cancellation of the order in which the program points were used, the points will be reallocated to the participant's account.
  - h) In case of product return, the points obtained for its purchase will be taken from your account.
3. Using the points obtained in the loyalty program
- a) Discounts
    - You can get the following one-off discounts:

<b>Number of points</b>	<b>Amount of discount</b>
<b>200</b>	1%
<b>380</b>	2%
<b>540</b>	3%
<b>680</b>	4%
<b>750</b>	5%

- You can get the following fixed discounts:

<b>Number of points</b>	<b>Amount of discount</b>
<b>1000</b>	1%
<b>1900</b>	2%
<b>2800</b>	3%
<b>3700</b>	4%
<b>4500</b>	5%

- Rebates can be launched when placing an order using the "exchange points for discount" option, or on [www.specshop.pl/code](http://www.specshop.pl/code) (you can also go to it via the "Your account" panel).
- Rebates obtained in the loyalty program will also apply to products being promoted (the discount will be charged on the promotional price).
- Rebates obtained for points in the loyalty program will not be combined with discounts obtained by entering the discount code.
- Fixed rebates added to an account are not cumulative. It is not possible to increase the amount of discount assigned to the account systematically by some value, for example 1%. In order to get any of the fixed discounts listed in the table, you need to exchange it once for the amount of points indicated in the table

- The loyalty program will not be awarded to products in the Guns and Ammunition category.

b) Buying products for points

- The program participant will be able to buy the following special SpecShop products for points (except when the indicated product is not available in stock):

[https://www.specshop.pl/eng\\_m\\_SpecShop-pl-gadgets-to-exchange-for-points-1711.html](https://www.specshop.pl/eng_m_SpecShop-pl-gadgets-to-exchange-for-points-1711.html)

- To buy a product for points, use the "Buy for points" option in the product card.

- It is not possible to make purchases only for loyalty program points. To buy a product with points, you need to add at least one product bought at regular sale to your basket.

c) Free delivery

- Participant will be able to exchange program points for the following delivery options (in Poland):

Number of points	Delivery option
270	Paczkomaty InPost (Prepayment)
300	Courier InPost (Prepayment)
350	Courier GLS (Prepayment)

The Paczkomaty Paczka w Weekend service costs an additional 180 points

- In Germany, due to different shipment prices depending on the weight of the parcel, a conversion rate was used):

For 60 points the participant will receive 1€ (4 PLN) for the cost of delivery, for example:

Number of points	Weight of shipment	Delivery option
531,36	0 – 0,2 kg	Courier GLS (Prepayment) (cost – 8,86 € / 35,44 PLN)
400	0 – 0,1 kg	Courier UPS (Prepayment) (cost - 6,67€ / 27,70 PLN)

- Within the European Union - due to different shipment prices depending on the weight of a parcel, a conversion factor has been used):

For 120 points the participant will receive 1€ (4 PLN) for the cost of delivery, for example:

Number of points	Weight of shipment	Delivery option
1062,72	0 – 0,2 kg	Courier GLS (Prepayment) (cost – 8,86 € / 31,20 PLN)
1025,82	0 – 0,1 kg	Courier UPS (Prepayment) (cost - 8,55€ / 34,20 PLN)

- To use the delivery for points, when selecting the delivery option, you must check the points payment checkbox.

*\*The point values required to pay for individual deliveries may differ from the exact value resulting from the conversion (<~0.1%). This is due to the rounding of values with fractions by the system.*

#### 4. Final provisions

The organizer reserves the right to change the content of these regulations at any time without giving any reason. The Organiser will inform the participants about the changes by publishing information on [www.specshop.pl](http://www.specshop.pl) website and/or via e-mail.